



CONFIGURATION UPDATE

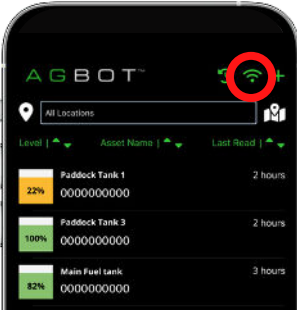
1

 Please download the latest Agbot app (version 52 or more) before commencing these steps.

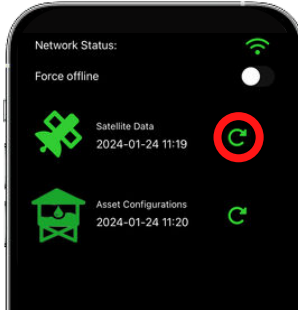



2

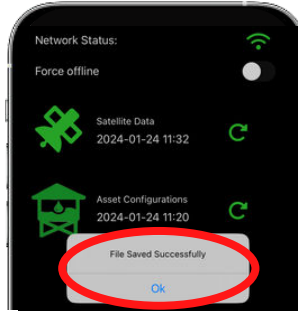
 Wifi or cellular data is required for this step.



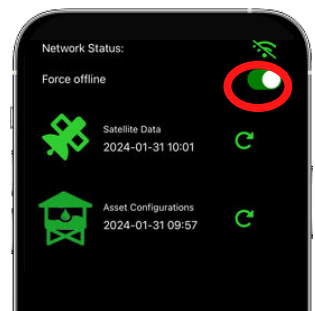
Click the connectivity icon 



Click the curved arrow  to update the Satellite Data



Wait up to **20 seconds** for the file to transfer. Once completed you will receive the message **'File Saved Successfully'**, press **'OK'** and the current date & time will be shown on screen.



Click the toggle to force your App into offline mode.

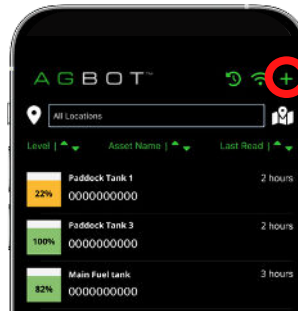
3



Now, go on-site and access the Agbot device. The device may remain clipped into the base or be placed on a flat surface.




Go into Phone Settings and select Aeroplane Mode.



Go into the Agbot app, on the Inventory Screen select the **+** in the top right corner.

4

 Remove your phone case or any magnets. Your phone and the device must remain in contact & stationary for up to **3 minutes**.

For iPhone, hold the phone in contact with the left side of the device on the QR code/NFC logo.

Click **"Activate"**. When the phone and device connect you will feel a vibration **DO NOT MOVE THE PHONE**.

Several pop-ups and messages may appear on screen, **DO NOT MOVE THE PHONE** until you see:

Device NFC Operation Succeeded

Next, click the Connectivity icon and place the App back online by clicking the 'Force Offline' toggle.

 The device will take **48 - 72 hours** to resume regular service.



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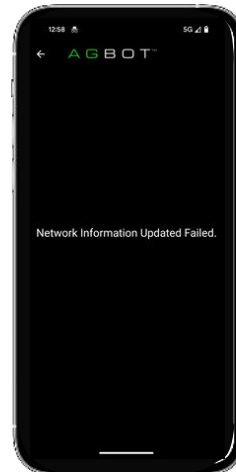
TROUBLESHOOTING

i During the NFC tap, if do not feel a vibration on the device, or you receive the message “Device NFC Operation Failed” it is likely that your phone is not in the correct position on the Agbot device. Please select another position from the below.



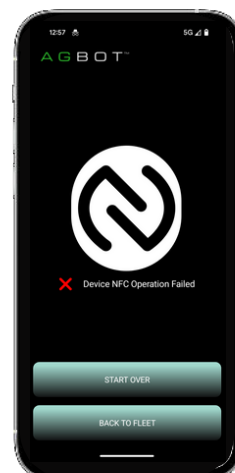
i If you receive the message “Network Information Update Failed” please wait 10 minutes before closely following the instructions again.

It is important that you have downloaded the latest Agbot app and have successfully saved the Updated Satellite Data.



i If the phone or the Agbot device are hot, you may receive a ‘failed’ message or the process may not complete.

We recommend cooling both the phone and device and wait 10 minutes before trying again.



CUSTOMER SUPPORT

Visit <https://agbot.tech/faq/>

Agbot business hours: Monday to Friday 9.00am - 4.00pm AEST.

Phone: **1800AGBOTS (1800 242687)**

Email: **support@agbot.tech**

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